

PETRA ONDROUCHOVÁ

IT Product & Quality Professional · 10+ years in IT & software delivery

Product Management

Business Analysis

Implementation & Adoption

Quality & UAT

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PROFESSIONAL SUMMARY

IT professional with 10+ years of experience across the software product lifecycle: understanding what customers need, turning it into requirements, coordinating development, testing the result, and getting the system into daily use. I started in quality assurance and moved through business analysis into product ownership, product management and client implementations, which is why I can hold the business, user and development perspective at the same time. I work directly with stakeholders and end users, and I stay with a project until people actually work in the system.

EXPERIENCE AT A GLANCE

10+ years IT & Software Experience

Product Management · Business Analysis · Implementation & Adoption · Quality & UAT

Four overlapping areas of work across the software product lifecycle, not separate career periods.

EXPERIENCE

Itera

07/2025 – present

Test Engineer · Business Analysis

Client: Santander Consumer Bank · Project: Automotive Administration Tool
Consumer Finance · Banking · Automotive Finance | Business Analysis · Quality & UAT

- Test Engineer on a web application built from scratch for internal Automotive Finance users, covering Residual Value, Commissions and Campaigns.
- Create and refine user stories based on stakeholder feedback and help translate business needs into actionable requirements.
- Work closely with developers to clarify requirements and validate delivered functionality.
- Participate in on-site UAT with business stakeholders and feed findings back into the development process.

E-Consulting Future

08/2023 – 06/2025

Product Manager · Implementation Consultant

Product: TRIA · 7 client organizations · selected clients included Decathlon and Baťa · 3,000+ employees represented across the client portfolio
B2B SaaS · HR Technology · Retail · Fashion · Financial Services | Product Management · Business Analysis · Implementation & Adoption · Quality & UAT

- Managed client requirements from discovery and analysis through development, testing and UAT.
- Evaluated enhancement proposals on business value, feasibility and product fit, translating selected requirements into development tasks.
- Coordinated development work, reviewed and tested delivered functionality, and presented new features to clients during UAT.
- Supported end-to-end implementation for a major retail client, including process mapping, system configuration, workshops, training and adoption.
- Contributed to product strategy, sales activities and evaluation of project revenue and costs to support long-term sustainability.

Avast

QA Engineer

07/2019 – 11/2021

Project: OMS — Order Management System

Cybersecurity · B2B · E-commerce · Partner Management | Quality & UAT

- QA Engineer on an internal B2B ordering platform used by Avast partners and distributors to purchase software licences for their customers.
- Supported the transition of the system from an external US-based development organisation to an in-house team.
- Participated in a three-week US knowledge-transfer programme to understand the existing system and support the transition of ownership.
- Tested the existing and redesigned application during a major front-end and back-end technology transformation.
- Created API/technical and user documentation and helped onboard new QA colleagues as the team expanded.

Eurostat CS

Product Owner

02/2016 – 06/2019

Product: SYSDO

HR Technology · HRIS · Attendance Management | Product Management · Business Analysis · Implementation & Adoption · Quality & UAT

- Started in QA and progressively expanded into requirements, backlog management, prioritisation and product ownership.
- Collected and analysed customer requirements, translated them into user stories and acceptance criteria, and helped prioritise development.
- Presented the system to potential clients and supported customer implementations and configuration.
- Monitored Czech labour legislation and translated regulatory changes into product requirements, keeping compliance in scope during testing.
- Created a comprehensive online user guide, demonstrating strong technical and user-facing documentation skills.

SKILLS

Product Management

Product strategy · Backlog management · Prioritisation · Product discovery · Stakeholder management

Business Analysis

Requirements gathering · Requirements analysis · User stories · Acceptance criteria · Process mapping

Implementation & Adoption

System implementation · Process configuration · Workshops & training · User adoption · Client support

Quality & UAT

Functional testing · Regression testing · End-to-end testing · UAT · Defect management · Quality assurance

Documentation

Technical/API documentation · User documentation · Requirements documentation

EDUCATION

BSc. in Business Informatics

Masaryk University · Faculty of Economics and Administration

Applied Informatics

Masaryk University · Faculty of Informatics

Additional: Driving licence — category B